

AGENCY CONTACT INFORMATION



Compliance and Safety

Department of Environmental Quality (Louisiana)
(225) 219-5337
602 North Fifth St.
Baton Rouge, LA 70802
www.deq.louisiana.gov

Federal Railroad Administration
(202) 366-4000
1200 New Jersey Ave., SE
Washington, D.C. 20590
<https://railroads.dot.gov>

Louisiana State Police Troop B
(504) 471-2775
2101 I-10 Service Road
Kenner, LA 70065
www.lsp.org

U.S. Customs and Border Protection
(504) 670-2404
423 Canal St., Room 350
New Orleans, LA 70130
www.cbp.gov

Environmental Protection Agency (Region 6)
(800) 887-6063
1201 Elm St., Suite 500
Dallas, TX 75270
www.epa.gov/la

Harbor Police Department
(504) 891-7585
#1 Third St.
New Orleans, LA 70130
www.portnola.com/info/harbor-police-security

U.S. Coast Guard (8th District)
(504) 671-2020
Hale Boggs Federal Building
500 Poydras St., Suite 1324
New Orleans, LA 70130
www.atlanticarea.uscg.mil/Our-Organization/District-8

Federal Maritime Commission (FMC):
(202) 523-5725
800 North Capitol St., N.W
Washington, D.C. 20573
www.fmc.gov

Louisiana Department of Transportation – New Orleans District
1-877-452-3683
1440 US Hwy 90
Bridge City, LA 70094
www.dotd.la.gov

U.S. MARAD (Central Gulf & Southern Rivers Gateway)
(504) 589-2000
500 Poydras St., Suite 1223
New Orleans, LA 70130
www.maritime.dot.gov/about-us/gateway-offices/central-gulf-southern-rivers-gateway-new-orleans



Construction and Development

Coastal Protection and Restoration Authority (CPRA):
(225) 342.7308
New Orleans Field Office
2045 Lakeshore Dr.
New Orleans, LA 70122
coastal.la.gov

Louisiana Department of Transportation and Development – Ports and Waterways:
(225) 379-3065
Office of Multimodal Commerce - Ports and Waterways
1201 Capitol Access Rd.
Baton Rouge, LA 70802
wwwsp.dotd.la.gov/Inside_LaDOTD/Divisions/Multimodal/Port_Priority

U.S. Army Corps of Engineers (USACE):
(504) 862-2201
7400 Leake Ave.
New Orleans, LA 70118
www.mvn.usace.army.mil



River Navigation

River Pilots:
Associated Branch Pilots (mouth of river to Pilottown)
(504) 831-6615
3813 N. Causeway Blvd #100
Metairie, LA 70002

Crescent Pilots (Pilottown to New Orleans)
(504) 392-8001
8712 Highway 23
Belle Chasse, LA 70037
<https://www.crescentpilots.com>

New Orleans Baton Rouge Steamship Pilots Association: NOBRA Pilots (New Orleans to Baton Rouge)
(504) 832-1199
2805 Harvard Ave., Suite 102
Metairie, LA 70006
<http://neworleansbatonrougepilots.com>



Storm Protection

Southeast LA Flood Protection Authority East (SLFPAE):
East Jefferson, Orleans and Lake Borgne Basin Levee Districts
(504) 262-8922
6001 Stars and Stripes Blvd.
New Orleans, LA 70126
<https://www.floodauthority.org>

Southeast LA Flood Protection Authority West (SLFPAW):
West Jefferson & Algiers Levee Districts
(504) 340-0318
7001 River Road
Marrero, LA 70072
<https://slfpaw.org>

Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP):
(225) 925-7500
7667 Independence Blvd.
Baton Rouge, LA 70806
<https://gohsep.la.gov>

Jefferson Parish Emergency Management
(504) 349-5360
910 3rd St.
Gretna, LA 70053
<http://www.jeffparish.net/index.aspx?page=185>

New Orleans Office of Homeland Security & Emergency Preparedness
(504) 658-8700
1300 Perdido St.
City Hall Suite 9W03
New Orleans, LA 70112
<https://www.nola.gov/homeland-security>

St. Bernard Homeland Security & Emergency Preparedness
(504) 278-4268
8201 W Judge Perez Dr.
Chalmette, LA 70043
<https://sbpg.net/165/Homeland-Security-Emergency-Preparedness>



Regulatory Roles 101

A Guide to Understanding Mississippi River Regulatory Agencies' Roles and Responsibilities

The Mississippi River, a busy maritime waterway, drives economic prosperity and creates jobs by connecting Louisiana with ports on six continents. Maritime operations are regulated by a number of federal and state agencies that correspond to these categories: Port Authority, Compliance and Safety, River Navigation, Construction and Development, and Storm Protection.



PORT AUTHORITY

Port of New Orleans

Port NOLA's state-mandated mission is to drive economic prosperity through international trade and commerce throughout our tri-parish jurisdiction: Jefferson, Orleans and St. Bernard. The Port's role as a port authority is to plan, build and maintain the infrastructure necessary to grow jobs and economic opportunity. This is accomplished through strategic collaboration with state and local partners to ensure that we can continue to be a vital link to the world for businesses and consumers — throughout Louisiana and beyond.

Port NOLA is a diverse landlord port and Louisiana's only international container and largest general cargo port. The Port is the sixth-largest cruise port in the country, and owns over 1,000 acres of industrial real estate. The Port also owns and operates four bridges across the Inner Harbor Navigation Canal: St. Claude Avenue, Florida Avenue, Almonaster Avenue, and Seabrook Bridge.

As a landlord port, Port NOLA has a variety of tenants that lease real estate and infrastructure from the Port. The leases state that tenants must be in compliance with all local, state and federal laws and regulations. The regulatory agencies listed within this document help to enforce that compliance, and can issue sanctions when appropriate.



Port of New Orleans
(504) 528-3365
1350 Port of New Orleans Place
New Orleans, LA 70130
www.portnola.com

New Orleans Public Belt (NOPB)

NOPB, a subsidiary of Port NOLA, is a Class III switching railroad with the primary mission of serving the Port and local industries. The NOPB is a neutral carrier, with direct connections to six large Class I Railroads; instrumental in expediting local and immediate freight through the New Orleans Gateway. NOPB owns the Huey P. Long Bridge. NOPB maintains the railroad portion of the bridge while the LADOTD maintains the roadway portion of the structure.



New Orleans Public Belt
(504) 896-7442
4822 Tchoupitoulas St.
New Orleans, LA 70115
www.railnola.com



COMPLIANCE AND SAFETY

Department of Environmental Quality (DEQ):



DEQ regulates air and water quality through the enforcement of compliance measures. DEQ issues permits, licenses, certifications, etc.; conducts inspection of permitted and otherwise regulated facilities; performs compliance evaluation inspections, responds to releases and/or incidents (emergency and non-emergency) and issues enforcement actions to address violations reported to or otherwise identified by the Department. The agency also monitors air and water quality and oversees remediation of contaminated sites to return them to productive use.

Federal Railroad Administration:



The Federal Railroad Administration's mission is to enable the safe, reliable, and efficient movement of people and goods. The FRA promotes and regulates safety throughout the Nation's railroad industry through regulation and inspections.

Louisiana State Police:



Louisiana State Police provides public safety services across the state on numerous levels. LSP's primary function is to conduct proactive patrol of federal and state highways and interstates; enforce traffic laws; and support local law enforcement agencies. In addition, LSP regulates numerous industries across the state and has full investigative capabilities covering a variety of areas, including Hazardous Materials.

Environmental Protection Agency:



The EPA protects human health and the environment, with authority over its federal jurisdiction of air, water, and land. The EPA develops and enforces regulations, gives grants, studies environmental issues and provides education about the environment.

Harbor Police Department:



The Port of New Orleans is a public entity that serves as the landlord to over 60 maritime and industrial tenants. As part of Port NOLA, the Harbor Police Department ensures a safe working environment for Port tenants, workers, and visitors throughout the jurisdiction of the Port by working in conjunction with other regulatory agencies to provide law enforcement services, patrols, and investigative services.

U.S. Customs and Border Protection:



U.S. Customs and Border Protection is the unified border entity that screens all passengers, cargo, and conveyances arriving or departing the U.S., while enforcing hundreds of U.S. laws and regulations at more than 300 land, air, and sea ports.

U.S. Maritime Administration (MARAD):



MARAD provides support services to the maritime industry to maintain international and domestic competitiveness. Additionally, MARAD provides emergency shelter and maritime assistance during severe natural emergencies.

Federal Maritime Commission (FMC):



The FMC regulates the U.S. international ocean transportation system for the benefit of U.S. exporters, importers, and the U.S. consumer, and ensures a competitive ocean transportation system through its review and supervision of transportation costs and tariffs. The FMC helps resolve disputes involving shipment of cargo, and identifies and holds regulated entities accountable for mislabeling cargo shipped to or from the United States.

Louisiana Department of Transportation and Development:



DOTD plans, designs, builds and sustains safe and reliable multimodal transportation and infrastructure systems that enhances mobility and economic opportunity. DOTD is the authority over interstate commerce, and oversees a number of divisions including Aviation, Ports and Waterways, Commercial Trucking and Freight and Passenger Rail.

U.S. Coast Guard:



As the lead federal agency protecting our nation's Marine Transportation System and the primary regulator of the maritime shipping industry, the Coast Guard advances the U.S. economy by securing ports and waterways and ensuring vessel safety. The agency is responsible for vessel licensing, vessel inspections, as well as maintaining safe river operations, including monitoring river traffic and conducting search and rescue missions.



PORT NOLA
THE PORT OF NEW ORLEANS



RIVER NAVIGATION

River Pilots:



River pilots (Bar, Crescent and NOBRA pilots) safely guide all ocean-going ships, for example, cargo or cruise ships, through the waters of the Mississippi.



CONSTRUCTION AND DEVELOPMENT

Coastal Protection and Restoration Authority (CPRA):



CPRA implements and enforces the state's Coastal Master Plan that includes a list of integrated coastal protection projects intended to provide coastal conservation and restoration, hurricane protection, storm damage reduction, and flood control. Activities impacting integrated coastal protection projects may require a letter of no objection from CPRA.

U.S. Army Corps of Engineers (USACE):



USACE is the lead federal water resource management agency. It undertakes navigation, flood risk management, and coastal restoration projects that include operation of commercial locks, construction of levees and floodwalls, and dredging and channel maintenance. The Corps' administers the Department of Army permitting process to ensure environmental and regulatory compliance for any proposed project that may impact a navigable waterway, U.S. wetland or federally-authorized project.

Louisiana Department of Transportation and Development – Ports and Waterways Division:



Ports & Waterways improves transportation infrastructure for the maritime industry through planning and funding projects, while facilitating the deepening of waterways to improve infrastructure through the USACE.



STORM PROTECTION

Southeast Louisiana Flood Protection Authority East (SLFPAE):



SLFPAE ensures the physical and operational integrity of the regional flood risk management system for Orleans Parish, the east bank of Jefferson Parish, and St. Bernard Parish. By working with regional, state, and federal partners, the system will reduce the probability and risk of flooding for the residents and businesses within our jurisdiction.

Levee Districts:



As part of SLFPAE and SLFPAW, these districts (Jefferson, Orleans, St. Bernard, West Jefferson and Algiers) maintain federal levees, floodwalls and drainage valves, and conducts inspections of the levee structure and issue fines for not following levee safety rules.

Southeast Louisiana Flood Protection Authority West (SLFPAW):



SLFPAW sets policy and manages flood protection systems in Jefferson and Orleans Parishes on the west bank of the Mississippi River. SLFPAW is responsible for calling and executing floodgate closures.

Homeland Security and Emergency Preparedness Offices:



The state and local offices of homeland security and emergency preparedness are responsible for coordinating efforts throughout the emergency management cycle to prepare for natural or man-made disasters.

KEY:



LAND



WATER



AIR